

CallCollect

CallCollect is the leading 24x7 secure automated telephone payments hotline. We are the largest independent telephone payments provider in the UK, processing around £1m every week.

Reduce the cost of collecting your payments by up to 90%



CallCollect significantly reduces your payment processing costs by removing expensive human resources from handling these repetitive calls. This enables you to redeploy your workforce to more business-critical areas, with the opportunity to grow without additional operational overheads.

- **Reduce your transaction costs** from £2 to 20p per payment*
- **Redeploy existing staff** to more complex and valuable tasks
- **Grow your business** without incurring additional staff costs

24x7 automated payments can double your cash-flow



As the industry leader in telephone payments, we are acutely aware of the contribution CallCollect will make to your cash flow. Encoded's payment solution is designed to maximise your current infrastructure while planning for the future.

- **24x7 availability at no extra cost** can increase your cash flow by up to 100%
- **Industry-leading reliability** so customers will never hear a busy tone
- **Future-proof technology** gives you peace of mind that capacity and functionality grows with your business

Maximise your infrastructure effectiveness



With a range of deployment options, CallCollect gives you the opportunity to reduce the burden on your telecoms infrastructure by handling your vital payment calls. Now you're free to make the most of your existing systems, and reduce future costs as your business grows.

- **Reduce call queues** to improve customer service
- **Easy to implement**, with no need to upgrade your current equipment
- **Reduce your telecoms costs**, by outsourcing your payment calls

"We have taken over 40,000 calls away from our contact centre in the first 6 months of installation, and the service we have received from Encoded has been first class"

June Potts, Customer Care Manager,
Park Retail Ltd

Want to find out more?

Contact us now to learn more about how CallCollect can improve your business efficiency.

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